David Youngberg BSAD 210—Montgomery College

LECTURE 31: EXPECTED VALUE II

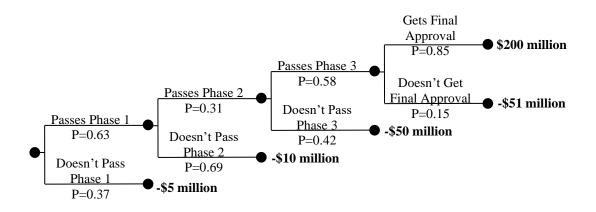
- I. Delivery Example
 - a. Let's revisit another example from the last set of notes: time to completion a delivery.
 - b. We have a nice table indicating the various times it will take to complete a delivery:

Total Time	Probability
6 days	0.08
7 days	0.26
8 days	0.54
9 days	0.12

- c. But customers don't always want a range. Sometimes they want a clear, single number. We use what we've learned to find that number.
- d. Simply multiply each probability by the appropriate completion time. Then add them together.
 - i. Note this is a weighted average: the probabilities are the weights. And because the total probabilities add up to one, there is no need for an additional step of division.
- e. So let's multiply and add:

Time (days)	Probability	Expected (days)
6	0.08	0.48
7	0.26	1.82
8	0.54	4.32
9	0.12	1.08
Expected Time (days)		7.7

- f. A better estimation is a little less than 8 days.
- II. Drug Example
 - a. Let's apply the drug example from before by assigning profit results at the end of each outcome. Note that most of these will be negative: if the drug is not approved then the company paid a lot for trials but got no revenue. These profit numbers are in millions of dollars and are fictional.



- b. Math time!
 - i. 0.37*(-\$5) + 0.63*0.69*(-\$10) + 0.63*0.31*0.42*(-\$50) + 0.63*0.31*0.58*0.15*(-\$51) + 0.63*0.31*0.58*0.85*(\$200) = 0.37*(-\$5) + 0.435*(-\$10) + 0.082*(-\$50) + 0.017*(-\$51) + 0.096*(\$200) = 8.09
 - ii. We expect this drug will bring in \$8 million in profit. Note how much lower than that is compared to the \$200 million in profit we'll get if it's approved. But, as they say, that's a big if.
- c.
- III. Negligence
 - a. When employees or customers are harmed by something the firm could have prevented, should the firm be punished? All the time?
 - i. Some accidents are really bad and others only cause a little harm.
 - ii. Some accidents have a high chance of happening and others are very rare.
 - iii. For common and dangerous accidents, it's reasonable the firm should work hard to prevent them; the expected cost is high.
 - iv. For rare and minor accidents, it's not reasonable that the firm should work hard to prevent them; the expected cost is low.
 - v. Expected cost teaches us that there's no inherent difference between the other two. A rare but bad accident has the same expected cost as a common but minor accident.
 - vi. Here's a table of the expected costs:

	Harm is high if accident happens	Harm is low if accident happens
Accident is common	High	Moderate
Accident is rare	Moderate	Low

- b. This if further complicated by what the firm must do to prevent the accident. Some measures are costlier than others. But prevention must happen *before* the accident can happen. Otherwise, there's no point to the prevention method. It's not enough to think about the expected cost; you must also consider how hard it would be to prevent such a thing from happening. This brings us to the Learned Hand Formula.
- c. Crafted by Judge Learned Hand in 1947, the Learned Hand Formula describes someone should be held responsible due to negligence if:

- i. Where **B** is the burden of avoiding the accident,
- ii. **p** is the probability the accident will occur, and
- iii. L is the cost of the accident.
- d. So if there are no handrails (which are cheap to install) to prevent people from falling off a balcony (which is common **and** dangerous), the owner will be held liable.
- e. But if an owner didn't clear the sidewalk of ice shortly after it formed (which is expensive to do) to prevent people from slipping (uncommon given the time constraint **and** not very harmful if it happens), the owner won't be held liable.
- f. Consider the 9/11 terrorist attack.
 - i. Such an attack is very, very rare (p is low).
 - ii. But the cost of it happening is very, very high (L is large).
 - iii. Is it the airlines' fault? A stronger door to the cockpit would have stopped it, but you would have to base that additional cost on replacing cockpit doors on *all* the planes (because you don't know which ones will be hijacked before hand). And would installing these doors make other things more difficult (if such doors get stuck, it creates a BIG problem if they can't be knocked down).
 - iv. It's a tricky question, but the formula helps you approach the problem in a systematic way. Knowing this is a common standard can also help prevent you being successfully sued in the future.¹
- g. This formula came from the case United States v. Carroll Towing Co. (1947). You can read about it <u>here</u>.

¹ While I am aware of this negligence standard, I am not a lawyer. Always consult with a professional first.